

Privacy Policy

Trade My Clutter will be referred to as “We” and/or “Our” and/or “Us”

The Customer will be referred to as “You” and/or “Your”

We are committed to ensuring that Your privacy is protected.

This privacy policy sets out how We use and protect any information that You give to Us. Any personal information You provide will only be used in accordance with this privacy statement.

We may change this policy by updating on the website. You should check this from time to time to ensure that You are happy with any changes. This policy is effective from 25th January 2018

What We collect

We will collect the following information:

- name
- contact information including address, phone numbers and email address
- bank details for payment purposes (if provided)

What We do with the information We gather

We only use your information for core business purposes to provide You with the services You have requested. We require Your information for internal record keeping only.

We do not share data with third-parties for any purposes. Nor do We use it for our own marketing purposes.

Security

We are committed to ensuring that Your information is secure. In order to prevent unauthorised access or disclosure, We have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information We collect.

The website

Our website is hosted by Go Daddy.

How We use cookies

A cookie is a small file which asks permission to be placed on Your computer's hard drive. The file is added and the cookie helps analyse web traffic or lets You know when You visit a particular site. No personal data is stored, saved or collected.

A cookie in no way gives Us access to Your computer or any information about You. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but You can usually modify Your browser setting to decline cookies if You prefer. This may prevent You from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once You have used these links to leave Our site, We do not have any control over that other website. Therefore, We cannot be responsible for the protection and privacy of any information which You provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Contact and Communication

Trade My Clutter Privacy Policy Version 2 18th January 2019

Every effort has been made to ensure safe and secure contact to email submission process but We advise when using such processes to do so at Your own risk.

Controlling your personal information

Your personal information is kept private and stored securely until a time it is no longer needed or has no use (in case of any late queries rising from Your transactions). After this time Your personal details will be deleted from Our database.

If You are happy do so, We will retain Your information in the event You wish to use Us in the future.

You may request details of personal information which We hold about You under the Data Protection Act 1998.

If You believe that any information We are holding on You is incorrect or incomplete, please email Us as soon as possible. We will promptly correct any information found to be incorrect.